Clayton Damon

005025276

Project Eir

Team Pantheon

Login User Story

For project Eir nothing is more important than user satisfaction, which is why we strive to deliver the most user friendly experience. Becoming a member is just a button click away and non evasive. Regular members have the option to search our website as well, If the user does want to become a member they gain access to new features. The member will be able to speak with a customer service representative that will provide compassionate and meaningful support, in addition a member will be able to bookmark a search and save it for their convenience. The registration form will check that the user has entered an original username and password and only asks that an email be provided. The email will be used to reset a password in the event that a user forgets their login information. In some cases the website admin may assist customer support when needed to authenticate users to protect sensitive information and privacy.